**AMIT A. GOGWEKAR**

US Citizen

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**SUMMARY:**

Business Analyst with 15+ years of IT experience in implementation, reverse engineering, data analysis, migration and data warehousing. Strong communication and leadership qualities with experience in facilitating cross-functional projects as well as offshore team management, Has worked in diverse range of industries including Engineering, Education, Healthcare, Consumer Goods, and Banking, Knowledgeable in Agile methodology (Scrum), database, web, and mobile-based technologies.

**Skills**

* AJAX
* ASP ColdFusion
* CSS
* HTML/XHTML
* SQL
* JavaScript
* Shell scripting
* PL/SQL
* XML/XSL Visual Basic
* Oracle
* SQL Server
* Access
* AIX/Linux/UNIX
* Windows Vista/XP
* Mac OS X
* Apache/Tomcat
* WebSphere Suite
* UML
* Adobe
* Dreamweaver
* Adobe Photoshop
* Adobe Fireworks
* Adobe Contribute
* Adobe InDesign
* JIRA
* MS Office Suite

**EDUCATION:**

* **Biochemistry, Bachelors of Science** August 1992 – May 1997
* **University of Cincinnati**, Cincinnati, Ohio
* **E-Business Strategies** 2001
* **University of Cincinnati**, Cincinnati, Ohio

**ACTIVITIES & AWARDS**

* Former radio show host for local South Asian entertainment program (1998-2008)
* Writing (poetry/short essays); Published in National Library of Poetry (Mists of Enchantment, 1995).

**Courses**

* PMP
* E-Business
* ITIL

**Professional Experience:**

**Jenzabar Inc., Cincinnati, Ohio December 2013 - Current**

**Sr Business Analyst /Scrum Master**

* Part of a Product Management Team using Agile Scrum methodology which was tasked into creating a new cloud-based Higher Education ERP system.
* Requirements gathering from Subject Matter Experts (SMEs), in creating a Financial Aid module for the ERP. Aided in the identification of certain functionalities which would be required for creating the component structure for the module.
* Elicitation of requirements via stakeholders, specific to educational modules, to generate user stories and acceptance criteria for upcoming sprints. These groomed stories would be handed off at the start of a sprint to the Product Development (Delivery) team to initiate development.
* Responsible for lifecycle project management, business analysis, relationship management/customer service, technical implementation, mitigation of regulatory issues, system maintenance, data warehousing.
* Working with UX/UI team to identify areas to be created and streamlined for the interface of the identified components within the module, which would yield wireframes.

**Centric Consulting, Cincinnati, Ohio May 2013 – December 2013**

**Senior Consultant**

**IVANS**

* Worked with a development and infrastructure team to collect requirements for a system infrastructure move from a current state network to a cloud-based system. These components of the system included insurance provisioning application related web servers, web services, application databases, logging databases, and jobs/tasks.

**Sogeti USA, Cincinnati & Dayton, Ohio Feb 2007 – Apr 2013**

**Business Analyst**

**PNC Mortgage**

* Interfaced with business users to prepare and update business requirements for a new implementation of a vendor-based solution for the Repurchase department. Facilitated multiple meetings among business users and technical teams. Created functional requirements, along with design of data mappings in order to appropriate core application data from old system to new vendor-based system.
* Reverse engineering of OCC based reports for mortgage business units (i.e. Foreclosure, Loss Avoidance, etc.), into functional requirements. Included creation of detailed requirements, testing, and UAT with main stakeholders of the reports.
* Documented current state and future business and functional requirements for client’s Data Warehouse; wrote the RFP soliciting bids from outsourcing provider

**Ethicon Johnson & Johnson**

* Analysis, development and management of an Informatica 8.x and Linux environment upgrade/migration project at **Ethicon** non-SOX based apps.
* Formulated and designed database structures as a Data Analyst for enhancing **Ethicon’s** healthcare product ing system.
* Analyzed and defined **Ethicon’s** documentation (SOPs) and process maps for application roles relating to a time critical SOX project.
* Worked with a team of system architects as a business analyst to define a new electronic labeling process for **Ethicon’s** medical product packaging group.

**General Electric**

* Led and managed offshore Level 2 support team based in Mumbai, India for **GE** **Infrastructure’s** Identity Management (IDM) system, which provisioned users for accesswith network, email, web, and other application based user roles. Was also sent to India for 4 months to train and lead the team. Improved overall support statistics of offshore team by about 100%.
* Collected, evaluated (requirements analysis), and fine-tuned **GE Aviation** data from a Product Lifecycle Management (PLM) system, which would be ported to an Oracle based data repository, providing information to interfaces and down-stream applications.

**Computer Science Corporation, Boston, Massachusetts Aug 2006 – Nov 2006**

**Consultant, Short-Term Contract**

**General Dynamics**

* Analyzed and created an interface to retrieve wireless phone data of purchase orders and tax-based information for reporting purposes. Use of ColdFusion and Oracle back-end.

**Surrex Solutions, Cincinnati, Ohio May 2006- Jul 2006**

**Consultant, Short-Term Contract**

**Central Clinic/United Way**

* Requirements gathering for enhancing and fixing existing web application for client, Central Clinic.

**Hillenbrand Industries/Hill-Rom, Inc., Batesville, Indiana May 2002 – Apr 2005**

**Business Transformation Analyst, E-Commerce Technology Software Engineer**

* Planned, developed and upgraded sites accordingly with requirement definitions and analysis the areas of the inter/intranets (of Hill-Rom.com), including the release of new websites for respective country based divisions for the company (i.e. Canada, France, Germany, Ireland, Japan, Switzerland, and the UK). Followed SDLC, with project coordination and rollout, formalized with unit testing.
* Designed a more efficient system for Hill-Rom.com PartsOnline, a parts ordering system that featured sales, contracts, warranties of parts, and product literature to hospitals, techs, sales, and international distributors. With these enhancements and features, the system’s user base expanded by up to 400%, increasing revenue from $10,000 to close to $2 million within two years. Data retrieval and analysis using Oracle back-end.
* Designed a survey tool that enabled the clinical marketing group to measure and identify inconsistencies in patient care practices, enabling health care providers to develop more efficient processes.
* Architected a pre-survey tool that enabled marketing to configure a survey, exported out to a PDA device, for the field reps to use in hospitals/clinics, which led to further marketing opportunities for Hill-Rom. Documented use case scenarios for the application.
* Assisted in the analysis/reporting of finding a solution for an internal search engine. Recommended that the Google Search Appliance would be a suitable search engine for websites, suggesting a possible higher ROI.
* Implemented a basic solution for content management for intranet/internet sites by recommendation of Macromedia Contribute.

**Capgemini Ernst & Young, Cincinnati, Ohio Jun 1998 – Aug 2001**

**Consultant, Full-Time**

**Procter & Gamble**

* Designed three different prototypes of a Graphical User Interface (GUI) based data warehousing application using client/server and web technologies with a relational database back-end. Enabled P&G to choose a specific technology for the future project.
* Programmer/Content Developer for a Business to Business (B2B) portal site for P&G, which provided weekly information to grocers based in North America, such as coupon, discontinued, and off invoice product information.
* Designed and implemented the layout of the grocer as well as the pharmaceutical B2B portal sites.
* Resolved a translation issue (English to Spanish) with the site, bringing to attention the future problems that could be encountered on the site, with the inclusion of French-Canadian customers (English to French translation), which was to be implemented in 2 months time.

**SDRC (now Siemens PLM)**

* Using defined business requirements followed the complete process of design, development, and testing of the application to deliver the prototype. Chose the specific technology (ASP) to create the application to deliver the project, which interacted with SDRC’s products, Metaphase and I-DEAS

**Adternity Inc.**

* Evaluated software for feasibility and recommended enhancements, along with flow charts to help visualize recommendations for business process improvements to both database and online-scripting modules for an internet based advertisement solution for Adternity Inc. at Main Street Ventures (Cincinnati based dot com firm).

**Optim Environmental Resources, Cincinnati, Ohio Sep 1997 – May 1998**

**Project Development Assistant**

Created a client -server tool, to retrieve information pertaining to the company’s projects, history, and accounting information